

### P1 Orientation 2024 FAQs

Questions	Answers
<b>School Rules &amp; Expectations</b>	
What is the daily reporting time for p1 students?	Students are encouraged to be in school by 7:15am on weekdays and spend time wisely reading story books before the assembly. All students are expected to be present in school by 7.30am
If my child late for school, how the school handle ?	The school has established procedures to address late arrivals in order to maintain a conducive and punctual learning environment. Students who arrive late will be required to report to the school office to record their arrival time. A progressive system of consequences for repeated late-comers will be met out. This would include warnings, counselling and other appropriate disciplinary measures. Parents/Guardians will also be engaged as we believe in a school-home partnership.
Can my child wear smart watch or bring phone to school?	Mobile phone/device/smart watch use without permission is prohibited in school. If a child is required to bring any of such devices to school, a mobile phone/device/smart watch contract is to be signed by both the student and his/her parent/guardian. Upon entering the school, the student is required to place his/her mobile phone/device/smart watch into his/her schoolbag securely. Students are also required to safeguard their devices after consent has been given. The mobile phone/device/smart watch must be switched off in the classroom. It can only be used after school hours at the designated zones. Details can be found in the Student Handbook.
Can children wear fitness watch to school?	To maintain an optimal learning environment, we ask that your child refrains from wearing a fitness watch in class. These devices can be a source of distraction during lessons for both your child and their classmates.
What is the maximum hair length for boy?	Boys must be neat in appearance, hair/fringe must not touch the eyebrows or the collar. No punk or outlandish hairstyle. Tinting and/or highlighting of hair is not allowed. You may also find this information in the Student's Handbook, under School Rule.
<b>School Uniform &amp; Shoes</b>	
Any specific requirement for shoes e.g. color, label ? Is black shoe with sports brand logo acceptable for school or it has to be strictly plain black shoe?	Students are required to wear plain black school shoes with no trimmings of any other colour.
Will formal school uniform eventually be required or the new norm is only the PE attire?	For the P1 students, only PE attire is required as P1 students would be attending PAL and PE activities during many of the days in the week. Formal school uniform is still required for other levels.
For the school socks, is it a simple pair of white socks with proper length or it must have the school name / logo?	Yes, white socks that are visible above the ankle to be worn. Need not have the school name.
If we dont know the class, can we purchase the name tag after week 1, or proceed to purchase without giving class number?	All name tags for Primary 1 are of the same design, and there is no differentiation between classes. The colour of the nametag represents different level. Hence, you may proceed to purchase the name tag with our bookshop/uniform supplier, indicating the Orientation Group.
Will the school uniform vendor be able to get the uniforms done in time? Stated more than a month lead time on their portal.	Yes, the vendor assured us.
<b>Recess</b>	
How long is the break? Will students have time to eat after queuing for food? Can they bring snacks for short break?	Recess is 30 minutes. There is also 11.50 a.m. from Monday to Thursday.
What are the food options in the Canteen? How much money to bring?	You may refer to the school website for details: <a href="https://www.khengcheng.moe.edu.sg/canteen/">https://www.khengcheng.moe.edu.sg/canteen/</a> The page will be updated by the end of December.
Can you share regarding the payment options at the school canteen and bookshop?	The payment options at the school canteen and bookshop include cash and Smart Buddy Card (no watch is allowed) for the students.
<b>Communication Matters</b>	
What communication platform does teachers communicate with us about our child issues in class?	Our teachers will communicate with our parents through email, phone call, Student Handbook or Parents Gateway. When your child's/ward's class allocation has been confirmed, his/her Form Teachers will issue an Introduction Letter with your child's/ward's Subject Teachers' email addresses for your reference.
Do we have a chance to meet with the form teacher?	Yes, we will be conducting P1 Parents Briefing in January 2025 when you will meet your child's/ward's Form Teachers. More information will be shared nearer to date.

<b>Transportation Matters</b>	
Where to park the car when picking up my child? Can we drive into the foyer?	During dismissal time, our school buses will be parked in the premise to support our students. For our students' safety, we seek your understanding to park your vehicle at the nearby HDB carpark before coming to school to pick up your child.
How do I sign up for the school bus?	Please sign up directly with our school bus operator: Teo Boon Transport Pte Ltd Email: enquiry@teoboone.com Website: <a href="http://www.teoboone.com">http://www.teoboone.com</a> Tel: 67585382 / 97953848
<b>After-school Care Arrangements</b>	
Will there be teachers to help guide my kid to student care at least in first 2 weeks of school?	Yes, Form Teachers will accompany students to the designated student care assembly point. Please ensure that their lanyards, which will be given on the first day of school, accurately reflect their dismissal/after-school care arrangements.
May I know if there is designated pick up point for after school student care students and how we can inform the teachers about this arrangement?	Parents are requested to indicate the child's dismissal/after-school care arrangements on the lanyard which will be issued on the first day of school, so that your child's Form Teachers are aware that he/she will be attending the student care center after school. Form Teachers will accompany the students to the designated student care assembly point.
I've applied for school based student care for my kid. When will I get a reply from the school and student care if the application is accepted?	The student care centre will inform parents on their application outcome in Dec 2024.
How do I register my child for the school student care?	You may submit your interest online via the URL online link: <a href="https://bigheartstudentcare.com/interest/">https://bigheartstudentcare.com/interest/</a> . For further enquires, you may contact Big Heart Student Care Centre at 8522 5774 from 10am to 4pm (weekdays) or email them at <a href="mailto:khengcheng@shgstudentcare.com.sg">khengcheng@shgstudentcare.com.sg</a> .

<b>Class Allocation</b>	
Is the orientation group their actual classes? Otherwise, when will we know their actual classes? How will they be split?	For the first week of school, our students will be in 8 groups namely Kindness, Courage, Sincerity, Diligence, Respect, Resilience, Integrity and Care. This will be shared at the end of December via Parents Gateway.  The school considers our students' learning and social needs. Each class will have an equal distribution of ethnicities and genders to ensure balanced social mixing. The class allocation will be confirmed at the end of Week 1 next year, and you will be notified of the confirmed class via Parents Gateway as well.
<b>Discipline Matters</b>	
What is the school stance on bullies on our child? What kind of actions should we be expecting from the school?	Our school maintains a zero-tolerance policy against bullying. We actively promote a positive school culture through assemblies, classroom discussions, and by encouraging students to be upstanders who report incidents of bullying. Student Care Leaders are appointed to offer peer support and provide valuable feedback to teachers. Our school rules and regulations explicitly prohibit all forms of bullying. We educate students about the consequences of bullying and promptly address and prevent such behaviour.
What are the strategies for identifying covert bullying under the school's zero-tolerance policy?	1. The school starts by fostering a culture of trust and open communication. We encourage students to report any incidents of bullying, no matter how minor they may seem. 2. We also create a safe and supportive environment where students feel comfortable speaking up. 3. We do have assembly talks and class discussions during Form Teacher Guidance Period (FTGP) to educate students about covert bullying: Define covert bullying and its various forms, such as social exclusion, rumour spreading, and cyberbullying.
Does KCS teach students how to identify what bullying is/is not and learn to report their experiences correctly avoiding using the label "bully" wrongly?	We do have assembly talks and class discussions during Form Teacher Guidance Period (FTGP) to educate students about bullying.
How is the school protecting the students from bullying?	We have a zero-tolerance policy for bullying and take all reports seriously. We educate students about the harmful effects of bullying, encourage them to report incidents, and provide support to victims. We also collaborate with parents to address bullying concerns and promote a positive school culture.
<b>Others</b>	
Do we buy Chinese or Higher Chinese books?	There is no Higher Chinese for P1.
Is iPad necessary for P1 students?	An electronic device, such as PC, notebook or tablet, with internet connectivity at home is required to access online learning platforms, such as Student Learning Space (SLS), especially during Home-based Learning.
Are students required to bring electronic devices to school?	No, students are not required to bring electronic devices. There will be electronic devices available in school for use when required.
Do you take feedback by students on the quality of their school life and how is it done? How often is it done? What actions are taken after feedback is given?	We conduct surveys at the end of each term to assess students' emotional and social health. The results are reviewed and analysed by school staff, including our school counsellor, to identify and address any areas of concern.
Is there bicycle parking space in the school for the students?	The school does not have any bicycle stands. There are no proper cycling paths that link to the school. For safety reasons, we do not encourage our students to cycle to school.
How is the drop off like for students in the morning? Can parents drive into the school drop-off point ?	For morning arrival, parents are permitted to drive into the school to drop off their children. Information about arrival and dismissal times will be sent through Parent Gateway after today's session. It will also be posted on our school website.
I cannot access PG. only my husband can access. How do I resolve it?	Parents are required to complete the Student Data Form in the next few weeks. Once your NRIC is captured by the system, you should be able to access the Parents Gateway portal. You may contact our General Office should you require any assistance.